

Job Description

Pacific Counsellor/ *Health Promoter*

Accountable to:

- Pacific Manager
- Clinical and Public Health Director
- National Operations Director

Job Purpose:

- To contribute to the achievement of the Problem Gambling Foundation's mission and objectives by ensuring the efficient and effective delivery of problem gambling services according to the organisational vision and guiding principles.
- To provide a dedicated Pacific service specifically for people early in the course of developing gambling problems i.e. brief and early interventions
- The *Counsellor/Health Promoter* will provide appropriate gambling clinical assessment, counselling and referral services to Pacific people within the context of their aiga/fanau/magafoa and communities.
- To develop and implement Pacific-based approaches
- Our counselling services aim to empower clients' self-determination, respecting their right to choose and control the extent of their involvement with gambling.
- The regional teams are involved in delivery of problem gambling services within a continuum of care. The clinical staff are expected to have an individual as well as a public health approach to prevention and minimisation of gambling harm.

Person Specification: *The ideal candidate will have the following attributes and competencies:*

- Strong interest in problem gambling as a social and community issue and the ability to work in the community
- A working knowledge and commitment to own Pacific culture
- A working knowledge of Pacific People, the needs of Pacific communities in the Auckland area and other Pacific health and social agencies
- Analytical skills: The ability to access, assess and assimilate results from current reputable research
- Ability to develop *and implement* comprehensive programmes that target Pacific People and their communities
- An understanding of the principles of the Treaty of Waitangi and a commitment to bi-cultural and multicultural development of services
- Proven ability to communicate well both verbally and in writing
- Competent computer skills
- Able to competently manage competing work demands, multi-faceted work actualities and use self-care skills
- Flexible in thinking and open to change and changes affecting role and conditions
- Capable of building and maintaining productive working relationships with internal and external parties
- Able to make a positive contribution as part of a team
- Negotiation and advocacy skills
- A high degree of initiative and motivation
- A commitment to professional ethics and accountability

Clinical: *Key Accountabilities*

- Provides assessment, follow-up clinical services and case management for individuals and couples as well as family and group facilitation

- Assessments and intervention plans are completed in accordance with organisational standards
- Uses assessment and counselling methods that are endorsed by PGF and proven Pacific models of care that draw on reputable and contemporary research
- Completion and maintenance of all records in client files on a timely basis according to organisational standards
- Makes appropriate referrals to other services and maintains accurate records
- Assists with Pacific student placements as required
- Presentation of new clients for peer review at clinical meetings
- Actively participates in internal and external supervision
- Maintains a close and effective working relationship with the Pacific Team, PGF public health *team*, Asian services, TLA and all other PGF teams

Public Health: Key Accountabilities

- Ensure that the regional operational plan service specifications are delivered in a timely manner by identifying opportunities to work with the local team for the prevention and minimisation of gambling harm
- Ensure the service delivery strategies are evidence-based and evaluation measures are developed for the activities undertaken
- Actively engage in systematic national and regional advocacy and communications strategies to promote awareness of problem gambling and for policy change
- Develop and implement necessary operational processes and procedures with the *National Operations Director* for efficient delivery of local health promotion activities (i.e., Logic model)
- Contribute to the overall organisational strategies and objectives by working collaboratively with external stakeholders
- Maintain professional and technical knowledge by attending internal and external educational workshops and seminars

- Contribute to a strong and positive PGF culture by developing and maintaining good internal working relationships

Knowledge/Skills/Experience

- Experience in counselling people with behavioural problems
- Experience in counselling Pacific People

Skills in assessment, follow-up clinical services and case management of Pacific

- individuals and couples as well as family and group facilitation skills
- Understands and maintains client confidentiality
- Knowledge of basic Pacific health promotion principles and theories
- An understanding of the Pacific health status in New Zealand and the importance of addressing inequalities
- Knowledge of Pacific evidence-based practice including programme planning, implementation and evaluation
- Understanding of the Treaty of Waitangi and its implication for health service delivery
- Valuing diversity
- Understands the political environment that underpins the problem gambling services within the NZ health sector

Qualification: *The preferable candidate will have:*

- Bachelor's degree or higher in counselling, psychotherapy or clinical, health psychology or social work.
- Full membership in relevant professional membership or registration or eligibility for full membership within 18 months of employment
- Qualification or experience in health promotion or community development
- Knowledge and experience in addiction studies